

Customer details	
Name (surname, given names)	Finnish personal identity code and date of birth*
Permanent address	Post code and town/city
Email	Telephone number
Country of birth Finland United States** Other, please specify: _____	Citizenship/citizenships Finland United States** Other, please specify: _____

* If you don't have a Finnish personal identity code, date of birth must be specified.

** A person born in the United States is primarily a US citizen. If you are not a US citizen despite of United States being your country of birth, provide this information in section 7, "Additional information".

Background information

We kindly ask you to carefully fill in this form. **Please note, that all questions must be answered.** A convenient way to submit the information request on this form is on Mandatum's Web Service. Log in to the Web Service using your personal banking codes at the address www.mandatum.fi/en.

With this form, the obliged entities of Mandatum Group ("Mandatum") and Mutual Insurance Company Kaleva ("Kaleva") collect customer data as required by the legislation on the prevention of money laundering and terrorist financing. Mandatum Life Service Oy (Business ID 2614680-9) acts as Kaleva's insurance agent. Mandatum and Kaleva are obligated to identify their clients and to know their clients' backgrounds to a sufficient extent. The companies may use the requested information to prevent, detect and investigate money laundering and terrorist financing as well as to refer such cases for criminal investigation, and to meet the statutory obligations concerning the exchanging of tax information. What is stated later in this form regarding Mandatum, shall also apply, to the extent applicable, to Kaleva.

Information on processing of personal data of Mandatum's and Kaleva's clients is provided in the Data Protection Notice on the companies' websites. The companies act as independent controllers in regard to their own customer registers.

Read more about Customer Due Diligence (Know Your Customer) on <https://www.mandatum.fi/en/customer-service/customer-due-diligence/> and on the processing of personal data on <https://www.mandatum.fi/en/footer/privacy/>, and regarding Kaleva on www.kalevavakuutus.fi/ehdot/henkilötietojen-kasittely (in Finnish).

1. In which countries are you tax resident? *

Finland

USA**

Other country

Taxation country: _____

Taxation country: _____

Taxpayer Identification Number (TIN): _____

Taxpayer Identification Number (TIN): _____

Taxpayer Identification Number (TIN): _____

* Mandatum and Kaleva have an obligation to know in which countries their customers are tax residents, i.e. subject to unlimited tax liability. Tax residency is usually determined according to the person's main place of residence or similar residence. In principle, tax residency does not arise solely based on ownings or pension- or capital gains from abroad.

Each country has its own tax identification number practices, which the country's tax authority uses to identify its taxpayers. The foreign Tax Identification Number (TIN) is required information if you are tax resident in a country other than Finland. More information is available at: www.vero.fi.

** A US citizen (also dual or triple citizenship) is a US tax resident despite of the place of residence. US tax residency can also arise from a residence permit, work permit (Green Card) or permanent place of residence. A person born in the US is usually considered a US tax resident. You can provide more details about the matter in section 7, "Additional information".

2. Have you or any of your family members or your close business associates held a prominent public function in the last years?

No

Yes

Who holds or has held the prominent public function?

Me

A family member* or a close associate**

Prominent public functions leading to politically exposed status:

Heads of State or government, minister, deputy or assistant minister, state secretary, member of provincial government of Åland or governor of Åland; Member of parliament, member of the governing bodies of political parties or member of the Provincial Parliament of Åland; Member or deputy member of a governing body (in Finland for example chairperson, member and deputy member of government);

A member of supreme courts, constitutional courts or other corresponding judicial bodies and in Finland also deputy members; A member of courts of auditors or of the highest decision-making bodies which audit the financial management of the State and are equivalent to national audit offices; Member of the boards of directors of central banks, such as the Bank of Finland; An ambassador or chargé d'affaires;

An officer in the armed forces holding the rank of general or higher

A member of the administrative, management or supervisory body of a wholly or majority-owned enterprise (excluding listed companies) or unincorporated state enterprise (in Finland for example member and chairperson of board of directors, chief executive officer, member and chairperson of supervisory board, Executive Director of Parks and Wildlife and Director of Game and Fisheries of Finnish Forest and Park Service and all deputy members and vice presidents of the before mentioned);

A director, deputy director or member of the board of an international organisation;

Certain roles in European Union's bodies and organs, such as member of European Parliament, European Commission and European Court of Auditors.

Mandatum and Kaleva have a legal obligation to determine whether the customer is or has been a politically exposed person or a family member or a close associate of a politically exposed person. Politically exposed person is a natural person who is or has been entrusted with a prominent public function in Finland or another state.

* Family members of a politically exposed person include parents, spouse, or any partner considered to be equivalent to the spouse, children and their spouses or above mentioned partners

** Close associates of a politically exposed person include 1) natural persons who are known to have joint beneficial ownership of a corporate entity, trader or legal arrangement, or any other close business relations, with a politically exposed person 2) natural persons who have sole beneficial ownership of a corporate entity, trader or legal arrangement which is known to have been set up for the benefit de facto of a politically exposed person.

7. Additional information:

Signature	
I certify that the information I have given above is true and I hereby undertake to inform Mandatum without delay if the information changes.	
Place and date <hr/> <hr/>	Signature (for minors, signature of parent/guardian)
	Name in block letters
	Form filled by trustee Form filled by guardian of an underaged child (one guardian's signature is sufficient)

Returning the form	
Submission online	You can easily submit the information requested on this form on Mandatum's Web Service. Log in to the Web Service using your personal banking codes at the address www.mandatum.fi/en .
Returning by post	Mandatum Life Insurance Company Limited, Asiakasposti, PL 788, 00101 Helsinki
Mandatum's and Kaleva's customer service	Tel. +358 200 31100 (local network fee/mobile fee)